



Burg 113571

**IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE**

Patent Application

Inventor(s) Frederick M. Burg et al.

Case 113571

Conf. No. 4560

Serial No. 09/428,363

Group Art Unit 2154

Filing Date October 27, 1999

Examiner K. S. Lin

Title Delivery of Call Queue Messages for Calls Launched from the Internet

RECEIVED
JUL 15 2003
Technology
8/1/03
Not Entered

**COMMISSIONER OF PATENTS
WASHINGTON, D.C. 20231**

SIR:

AMENDMENT

In response to the Office action dated March 18, 2003 (application Paper No. 8), please amend the above-identified application as follows: